

North Cumbria Integrated Care

Update to visiting guidance:

Visiting must be immediate family members or carers. We are asking those who are ill or are in at risk groups are asked not to visit but to consider other ways of keeping in touch, such as phone calls. Our sites do have free wifi that patients can access to assist with this. Visitors are restricted to one per patient per day and restricted between 7pm - 8pm across all of our hospital sites, including our community hospitals. For any queries please call the ward.

Council Restricts Visitors to its Care Homes



As of 17th March, Cumbria Care, the council's in-house care provider, is restricting visitors to its 23 Residential Care homes in response to the ongoing COVID-19 epidemic.

Pam Duke, Assistant Director for Provider Services, said:

"Due to the majority of the residents within our homes falling within the high-risk category we are asking people to not visit their relatives and friends over the next few weeks. We are already restricting all other people entering our homes and allowing only essential staff such as District Nurses, Social Workers and only critical contractors in order to keep our homes safe.

"We understand that there will be exceptional circumstances and some families will still need to visit their loved ones, we ask that these visits are agreed with the home manager in advance and of course no one will be permitted to enter if they are unwell.

"Alongside increased hand hygiene and strict infection control regimes, we're taking these steps to keep our residents and staff safe during a very difficult and uncertain time."

Families and friends will be offered the choice of Skype or telephone contact with residents and staff.

Details of Cumbria Care residential care homes can be found at:

<https://cumbria.gov.uk/cumbriacare/residentialcare.asp>

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