



Garden Waste Collections

Garden waste collections in Carlisle will be phased back in from Monday 27th April, with some collections starting a few weeks later than others.

The kerbside collections were temporarily suspended last month as we took steps to protect critical services. Refuse collections and other key kerbside collections have continued as normal during the Coronavirus outbreak.

The staffing levels within the collection service are still not at full capacity but the City Council will restart the scheme from week commencing Monday 27th April. Households will get one collection every four weeks.

Steps have been taken to protect staff to ensure that they are safe and that the service can continue - social distancing has resulted in a reduced number of staff per collection round. This means that the collections take longer and may not take place at the same time as usual.

The recycling crews will only be collecting from half of the scheduled collection rounds each day. Half of households will get their collection over the first two weeks and the other half over the second two weeks.

Collection days won't change but the collection time may have changed, so please put your bin out for collection by 7am on the day of your collection. Residents are advised to check the council's website for their next collection dates. Visit <https://www.carlisle.gov.uk/residents/bins-and-recycling/rubbish-collections>

For collections of refuse and recycling during week commencing 4th May, residents are also advised that their refuse and recycling printed calendars were produced prior to the Bank Holiday moving to a Friday. This means that there will be no change to normal collection days during week commencing 4 May. Please check the online calendar for confirmation of the collection day.

To ensure that all collections take place and to protect staff, the council is asking residents not to put out any side waste with their bin. Please keep hold of any excess garden waste until your next collection.

Only put garden waste in your garden waste wheeled bin - no household waste, soil or other waste products. Please do not overload the wheeled bin - if crews are struggling to move it then we may not be able to load it to the recycling vehicle.

Please continue supporting our frontline staff by following the advice.

Many thanks

Regards

Policy & Communications, Carlisle City Council