

Accessibility statement for Dalston Parish Council

This accessibility statement applies to www.dalston.org.uk.

This website is run by Dalston Parish Council. We want as many people as possible to be able to use this website. For example, that means you should be able to:

- change colours, contrast and fonts
- zoom in up to 150% without the text spilling off the screen
- navigate most of the website using just a keyboard
- navigate most of the website using speech recognition software
- listen to most of the website using a screen reader (including the most recent versions of JAWS, NVDA and VoiceOver)

We've also made the website text as simple as possible to understand.

[AbilityNet \(https://mcmw.abilitynet.org.uk\)](https://mcmw.abilitynet.org.uk) has advice on making your device easier to use if you have a disability.

How accessible this website is

We know some parts of this website are not fully accessible:

- the text will not reflow in a single column when you change the size of the browser window
- some PDF documents are not fully accessible to screen reader software.

PDF (Portable **D**ocument **F**ormat) is a file format that has captured all the elements of a printed **document** as an electronic image that you can view, navigate, print, or forward to someone else. **PDF** files are created using Adobe Acrobat, Acrobat Capture, or similar products.

Feedback and contact information

If you need information on this website in a different format then contact us by one of the following methods:

- email: clerk@dalston.org.uk
- call : 01228 712766
- write to: The Clerk
Dalston Parish Council
Forge Green
Riverside
Dalston
Cumbria CA5 7QG

Or use the Contact form on the website

We will consider your request and get back to you in 14 days.

If you cannot view the map on our 'contact us' page, call or email us for directions.

Reporting accessibility problems with this website

We are always looking to improve the accessibility of this website. If you find any problems not listed on this page or think we are not meeting accessibility requirements please contact The Clerk.

Enforcement procedure

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, [contact the Equality Advisory and Support Service \(EASS\)](https://www.equalityadvisoryservice.com). (<https://www.equalityadvisoryservice.com>)

Technical information about this website's accessibility

Dalston Parish Council is committed to making its website accessible, in accordance with the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018.

This website is partially compliant with the [Web Content Accessibility Guidelines version 2.1](#) AA standard, due to the non-compliances and exemptions listed below.

Non-compliance with the accessibility regulations

Some images do not have a text alternative, so people using a screen reader cannot access the information. This fails WCAG 2.1 success criterion 1.1.1 (non-text content).

We plan to add text alternatives for all images as soon as possible. When we publish new content we'll make sure our use of images meets accessibility standards.

Disproportionate burden

Dalston Parish Council is a small body with limited resources. Creating some documents from Word or Excel format and photocopied material from external sources to meet accessibility standards may represent a disproportionate burden.

Content that's not within the scope of the accessibility regulations

Some of our PDFs and other documents do not meet accessibility standards as they are not structured to be accessible to a screen reader.

The accessibility regulations do not require us to fix PDFs or other documents published before 23 September 2018 if they're not essential to providing our services. We will endeavour to fix recent PDFs and new PDFs we publish to meet accessibility standards..

Preparation of this accessibility statement

This website was last tested on 18 September 2020. The test was carried out by ourselves using online auditing tools.

This statement was prepared on 10 November 2020.